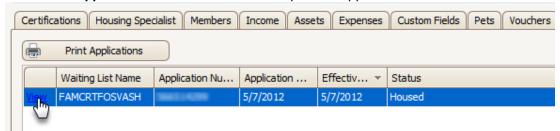


## Issuing a Voucher for a Household Who Already Holds an Existing Leased Voucher

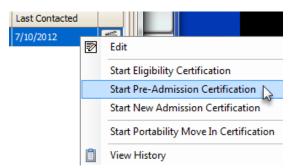
WinTen 2+ now allows households to have a leased voucher in addition to an Issued Voucher. To issue a voucher for a household that already has a leased voucher:

Note: The tenant must be on the waiting list of the program/project type that you want to issue a voucher for (i.e. the tenant holds a VASH voucher and wants to issue an HCV regular voucher).

- 1. From the **Home** tab, type "household" in the Search bar. Click on the **Household Search** link to the open the **Household Search**.
- 2. Search for the head of household that you wish to issue a new voucher. Click the **View** link to the open the **Household** record screen.
- 3. Click on the **Applications** tab and click **View** to open the Application for the leased voucher.



4. Click on the little **Actions** button at end of row and select either **Pre-admission** or **New Admission**. *Note:* Consult your housing authority's policies on issuing a new voucher to a tenant currently housed on a leased voucher.



- 5. Complete the Certification Wizard. After completing the Certification Wizard, the Certification will open.
- Expand the panel for the Voucher Information. You will see the existing voucher, and the Status will show as Leased.



- 7. Click the Issue Voucher button to open the Issue Voucher Wizard.
- 8. Select the appropriate program type and then the project. Click **Next**.
- 9. Enter dates for **Date Issued** and **Expiration Date**, then click **Next**. Confirm the information you've entered and click **Next**.



10. After the Issue Voucher Wizard is completed, the **Voucher Information** panel on the Certification details screen will reflect the voucher you just activated. The **Status** for this new voucher is **Issued**.



11. Click on the **Household** tab for this tenant and navigate to the **Vouchers** tab to view the Voucher history for this tenant.



Note: You will have to terminate the contract on the leased voucher before you can finalize the New Admission for the new voucher.

If you issue a voucher for a new program type, you must conduct an End of Participation for the old program prior to finalizing the new admission for the new program type.